# STARTING A SUCCESSFUL SMALL BUSINESS



### Chuck Egerter

President

Eagle Business Solutions

May 13, 2008

Suncoast Oracle User Group Tampa Convention Center

# Topics

- About Eagle Business Solutions
- BEFORE you decide to start a company Planning and Strategy
- Establishing the Business
- Critical Mass and Growth
- Pitfalls
- Thoughts for success

### About Eagle Business Solutions

- How we started
- What we do
- What we are now
- Oracle Titan Award

### BEFORE you Start

- Explore and Share your idea with respected and trusted colleagues
- Create a Business Plan that identifies:
  - Your Core Products and Services
  - Your Competition
  - "Why pick you"
  - Your Marketing Plan
  - Financial Analysis
  - Start up needs
    - Cash, Resources, inventory, location, legal docs, accounting system, etc.



### BEFORE you Start

- Validate and refine your Business Plan
  - Meet with key respected business colleagues
    - Include a good Accountant and Lawyer
  - S.W.O.T.
    - Strengths, Weaknesses, Opportunities, Threats
- Be prepared
  - Financially, Mentally, Family impact, etc.
- Decide what type of business entity
  - Sole Proprietorship, S-Corp, LLC, C-Corp

## Establishing the Business

- Get a Tax ID from the IRS
- Register with Sunbiz -http://www.sunbiz.org/startbus.html
  - Articles of Incorporation
  - Operating Agreement
- Check to see if you need a Business License from your city
- Web Site
- Email
- Establish a physical Office
- Get Mailing address

## Establishing the Business

- Address Phone, Fax
- Open bank account(s)
- Set up and learn an accounting system
  - Work with an accountant to create a good Chart of Accounts and make sure you know how to properly code your expenses.
- Establish mechanism to track and follow leads
- Business Cards and marketing material
  - Be careful of cementing details that may change

### Critical Mass and Growth

- Focus on revenue early on
  - Figure out how much you need to sell to survive and get there quick. Once you are there, you can reassess and make changes.
- Every sale is a reference that you NEED.
- Build for Growth early on
  - Accounting
  - CRM
  - Employee Handbook
  - Employee Benefits

### Pitfalls

- Avoid taking on debt
- Don't get tied up in administrative weeds
  - Understanding where you time is most valuable.
     Don't try to do everything yourself
- TAXES be aware of how your corporate taxes will flow to you personally
  - You will likely need to start paying quarterly estimated taxes
- Managing Cash Flow
- Don't grow too fast

## Thoughts for Success

- Have an overly positive attitude
- Customer Service Always pays you back
- Do it the way you would want to be treated
  - This is your chance to put your money where your mouth is. What will you do when you get to pick.
- Spend your time wisely
- Be Opportunistic
  - change your plan mid-stream if need be.
- Consider forming an Advisory Board

A Goal without a Plan is a Wish